

# Tech Support

**Position:** Tech Support

**Team:** Tech Operations

**Locations :** Osnabrück, Darmstadt and Sylt

**Job Type:** Hourly based, flexible with unlimited work contract

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## Company Overview

Join us at Autonomo, a Harvard award-winning AI business founded in 2021. We're changing the game in retail with computer vision software, eliminating checkouts. Picture this: shoppers walk in, grab what they need, and walk out – no queues! Autonomo is at the forefront of:

- Checkout-free shopping using computer vision
- Autonomous shopping for supermarkets, convenience stores, petrol stations, grab & go stores in stadiums and workplaces
- Simplification and digitisation of brick and mortar retailing

Autonomo invests heavily in cutting edge technology research and development to deliver a world-class experience for the retail sector.

Autonomo works with big names like Edeka, Tegut, Q1 petrol stations and bakery chains. Headquartered in the UK and Germany.

[Autonomo LinkedIn](#)

[www.autonomo.tech](http://www.autonomo.tech)

## Job Description

We are seeking a student motivated to earn money and build their IT and technology knowledge. This role is ideal for someone who enjoys hands-on technical work and technology.

We need support in Osnabrück, Darmstadt, Sylt, Hamburg and Marburg.

## Key Skills

- Prior IT or tech repair experience.
- Technical ability: proficiency in manual tasks such as installing cameras, POE switches, diagnosing system issues, and installing and provisioning servers.
- Practical thinking and hands-on problem-solving.

## Ideally

- Basic understanding of networking
- Strong problem-solving skills and ability to independently tackle technical challenges.
- A basic understanding of electronics.
- Fluent English, German is a plus.
- Practical thinking and hands-on problem-solving.
- Experience working with software development teams is advantageous.

## What makes us special

- Build your CV with a cutting edge technology businessLearn hands on with real customers how technology can be used
- Global Team: Team up with a diverse global crew, bringing together individuals from all walks of life contributing to a dynamic and creative work environment.

Join us and build your CV with a cutting-edge technology company where your contributions will make a real difference to [hello@autonomo.tech](mailto:hello@autonomo.tech)

We encourage every qualified person to apply regardless of their age, gender identity, ethnicity, sexual orientation, disability status, or religion. We celebrate diversity and are excited about building teams that represent a variety of backgrounds, perspectives, and skills. All employment is decided on the basis of qualifications, merit, and business needs.